

APPCRO BMS SERVICE DESK

Go digital!

Service Desk is an advanced system for providing customer support, including request tracking, knowledge base management, and SLA monitoring, all through an intuitive web and mobile interface.

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SYSTEM MODULES



Additional modules and optional components:

| CLIENT PORTAL | SUPPLIER PORTAL | EMPLOYEE PORTAL |
|--------------------------------|--------------------------|---------------------------|
| Internal live chat | Vendor records | Project roles |
| Project proposals | Project hierarchy | Activity tracking |
| Requests and approvals | Supplier documentation | Public API Web Services |
| Notifications and reminders | Notes management | Document management |
| Approval documents (DMS) | Milestones | Mobile and tablet support |
| Digital signatures/eSignatures | Collaboration management | To-Do checklist |
| Process management (BPM) | Team member management | Automated reporting |

Let us guide you in your digital journey!

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