

APPCRO BMS SERVICE DESK

Go digital!

Service Desk is an advanced system for providing customer support, including request tracking, knowledge base management, and SLA monitoring, all through an intuitive web and mobile interface.

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SYSTEM MODULES



Additional modules and optional components:

CLIENT PORTAL	SUPPLIER PORTAL	EMPLOYEE PORTAL
Internal live chat	Vendor records	Project roles
Project proposals	Project hierarchy	Activity tracking
Requests and approvals	Supplier documentation	Public API Web Services
Notifications and reminders	Notes management	Document management
Approval documents (DMS)	Milestones	Mobile and tablet support
Digital signatures/eSignatures	Collaboration management	To-Do checklist
Process management (BPM)	Team member management	Automated reporting

Let us guide you in your digital journey!

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